

WE ARE HERE TO HELP MAKE IT JUST RIGHT

If it's not just right we will gladly accept returns made within 30 days of receipt, provided the item has not been worn, washed, or damaged in any way. **IMPORTANT: Returns must be received in the condition you received them with all the tags and the original packaging!** Of course, we cannot refund your shipping or return shipping fees. Currently for USA customers we do not charge for the replacement item's shipping fee (so it's a good time to add some stuff to that package!). All international returns will incur a \$15 return shipping fee.

- 1. REQUEST AN RMA** (Return Merchandise Authorization) with an email to us at info@fitgr.com or call us at 877-200-6154 or 972-499-4742. Please indicate your order number and the items we can expect to be returned.
- Note the reason for the return (see codes below).
- Pack and seal your return securely (try to use the original package as it usually ends up being a great return package) and include this document with your return items listed below. **WRITE THE RMA NUMBER ON THE OUTSIDE OF THE PACKAGE!** Packages must be returned prepaid. We cannot accept C.O.D. deliveries. **Returns without a valid RMA on the outside the package will be automatically rejected. This is a requirement and not a policy, so please get your RMA Number first by letting us know.**
- Now you're ready to ship. For your own protection be sure to send all returns insured and in a traceable manner such as FedEx or USPS priority mail with tracking. We cannot be held responsible for lost return packages.

Send to: **Fit Gear Republic - Returns, 2050 N Plano Road Ste 200, Richardson, TX 75082**

*All returns will result in a store credit unless otherwise requested. Requested refunds will be issued within 30 days of receiving the returned item(s) and will be issued back to the original form of payment.

*Returns can only be made for items purchased at Fit Gear Republic or FitGR.com sites.

If you ordered the item more than 30 days ago, you can still return the products for a store credit if they are in saleable condition, but we will charge a 25% re-stocking fee.

Please note: Due to health regulations, all sales of underwear (including posing trunks) are final and cannot be returned or exchanged.

REASON:

Too Small	Too Large	Quality	Order Issues
A: Overall	H: Overall	O: Defective Fabric	T: Wrong Style Sent
B: Neck	I: Neck	P: Defective Sewing	U: Wrong Color Sent
C: Chest	J: Chest	Q: Dislike Style	V: Wrong Size Sent
D: Sleeve	K: Sleeve	R: Dislike Color	W: Arrived Damaged
E: Waist	L: Waist	S: Pricing Issue	X: See Comments
F: Hips	M: Hips		
G: Length	N: Length		

ITEMS AND EXCHANGES:

ITEMS BEING RETURNED/EXCHANGED		EXCHANGE FOR THESE ITEMS (IF APPLICABLE)		
ITEM SKU	REASON CODE	NAME OF ITEM	COLOR	SIZE
93	H	MUSCLE SWEATER	BLACK	XXL

COMMENTS:

IMPORTANT: IF CONDITIONS OF RETURN AND EXCHANGE POLICIES ARE NOT MET, ITEMS WILL NOT BE ACCEPTED AND WILL BE RETURNED TO SENDER.